Humaine

Privacy Policy

This Privacy Policy outlines how we collect, use, and protect your personal information when you use our product. We are committed to ensuring your privacy is protected and your data is handled responsibly.

Information We Collect

- 1. *Personal Information:* When you use our product, we may collect personal information such as your name, email address, and other contact details if you choose to provide them.
- 2. Usage Information: When you use our product, we collect information about how you interact with our product, including text inputs, feedback, and interactions with features and functionalities. We may also collect certain information automatically, such as your device information, IP address, browser type, operating system, or geographic location.
- 3. *Voice Information*: We do not collect or store a recording of your voice. Your voice is immediately converted into text inputs through a trusted third-party provider and the voice file deleted.

How We Use Your Information

- 1. *Product Improvement*: We use the text inputs and feedback you provide to enhance and improve our product's features, usability, overall user experience, and to provide personalised content.
- 2. *Communication*: If you provide your contact information, we may use it to communicate with you regarding updates, news, or promotional offers related to our product.
- 3. *Analytics*: We may use aggregated and anonymised data for analytical purposes to understand user behaviour, trends, and preferences. We may use third-party services such as Google Analytics to carry out this analysis.

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Data Sharing

- 1. *Third Parties*: We do not sell, trade, or otherwise transfer your personal information to third parties without your consent, except as required by law or to protect our rights.
- 2. Service Providers: We may share your information with trusted third-party service providers who assist us in operating our product, conducting our business, or servicing you, provided that they agree to keep this information confidential.

Data Security

We implement appropriate security measures to protect your personal information from unauthorised access, alteration, disclosure, or destruction. However, no method of transmission over the internet or electronic storage is 100% secure, and we cannot guarantee absolute security.

Your Rights

You have the right to:

- Request access to the personal information we hold about you.
- Request correction, updating, or deletion of your personal information.
- Object to the processing of your personal information.
- Request data portability.

Children's Privacy

Our product is not intended for use by children under the age of 13. We do not knowingly collect personal information from children. If you are a parent or guardian and believe that your child has

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provided us with personal information, please contact us so that we can take appropriate action.

Changes to This Policy

We reserve the right to update or change this Privacy Policy at any time. Any changes will be effective immediately upon posting the revised policy on our website. We encourage you to review this Privacy Policy periodically for any updates.

Contact Us

If you have any questions or concerns about our Privacy Policy or the handling of your personal information, please contact us at <u>humaine.ai@gmail.com</u>.